**MSM-sponsord insurance plan**

**Participating Pharmacy:**

**OptumRx Pharmacy Benefit Manager**

**Participating Pharmacies**
- To find out if a pharmacy is an OptumRx Pharmacy call 1.800.880.1188
- Visit OptumRx website: www.catamaranrx.com

**Claim Administrator:**

**Claims Address**
Consolidated Health Plans
2077 Roosevelt Avenue
Springfield, MA 01104
1.877.657.5030

**Claims questions, member services, complaints & grievances**
Consolidated Health Plans
1.877.657.5030

**Language access services**
1.800.633.7867

Member Services Representatives are available Monday – Friday 8:30 a.m. – 5:00 p.m.

**General Insurance Questions:**

**School's Broker**
USI Affinity – Collegiate Insurance Resources
1.800.322.9901
www.cirstudenthealth.com/msmnych

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**Travel Assistance Services for Students**

To contact Travel Guard:
- Inside the United States and Canada, dial toll free 1.877.249.5362.
- Outside the United States and Canada:
  - Request an international operator.
  - Request the operator to place a collect call to the U.S. at 1.715.295.9625.
  - Email assistance@aig.com

**Campus Health and Counseling Center**

Health and Counseling services are located on the main campus and available free of charge (insurance is not required) to both residential and non-residential students.

**Campus Health Nurse, Rm 105**

Susan Mitchell, RN, BSN
Email– smitchell@msmnyc.edu
Phone– 917.493.4278
Mon - Fri 9:00am - 5:00pm

**MSM Counseling Center, Rm 104 & 106**

**Dr. Michele Bartnett, Ph.D.**
Email- dmicheleb@verizon.net
Phone- 212.873.0146
Monday: 11:00am - 3:00pm
Wednesday: 11:00am - 4:00pm

**Dr. Peter J. Haddad, Ph.D.**
Email- peterjhaddad@gmail.com
Phone- 917.804.7183
Thursday: 10:00am - 4:00pm

**Dr. Elizabeth Clark, Psy. D**
Email- lizclarkpsyd@gmail.com
Phone- 847.772.1655 (texts preferred)
Thursday: 8:30am - 11:30am

**Dr. Shara Sand, Psy. D**
Email- shara@drsharasand.com
Phone- 212.666.5376
Friday: 11:30am - 2:30pm

*On-Call Mental Health EMERGENCIES*
917.734.9168

Please visit http://www.msmnych.edu/Offices/Campus-Health-Counseling-Center for more information.
Are you sick?

- If it is an **EMERGENCY** call 9-1-1 or go directly to the nearest emergency room:
  
  Mount Sinai-St. Luke's
  
  1111 Amsterdam Ave, New York, NY 10025

- If it is **not** an emergency but you need to see a doctor, see options below.

**Students with MSM-sponsored insurance plan**

1. **Magnacare PPO Network and PHCS / MultiPlan PPO Network Participating Providers** - To find out if a Provider is a Magnacare PPO Network Participating Provider or PHCS / Multiplan PPO Network Participating Provider:
   - Call 1.800.235.7627 (Magnacare PPO Network) or 1.888.560.7427 (PHCS / Multiplan PPO Network)
   - Visit www.magnacare.com or www.multiplan.com to search for a list of participating providers

   **OR**

2. To register for an appointment with a Weill-Cornell The Center for the Performing Artist Physician – Call 646.962.ARTS (2787) and speak to a dedicated care coordinator who will help identify the appropriate specialist and assist with scheduling a visit. Website: http://weill.cornell.edu/centerperformingartist/

   * Please contact the MSM Campus Health Nurse to request a referral prior to registering for an appointment with Weill-Cornell.

   **OR**

3. Walk into local urgent care center

**Students with OTHER insurance plans**

Contact your health insurance provider’s customer service department or log on to their website to request a list of participating physicians or local urgent care clinics in the area where you are authorized to be seen.

### Local Urgent Care Centers

**City MD Harlem**

80 W 125th St (Malcolm X Blvd. & 5th Ave)
New York, NY 10027
Tel: 212.913.0820

**Hours**

Monday - Friday: 8AM to 8PM
Saturday - Sunday: 9AM to 8PM

**City MD W 104th**

2710 Broadway
New York, NY 10025
Tel: 212.658.0676

**Hours**

Monday - Friday: 8AM to 8PM
Saturday - Sunday: 9AM to 8PM

**Cure Urgent Care**

2689 Broadway (between 102 & 103)
New York, NY 10025
Tel: 212.832.2756

**Hours**

Monday-Friday: 8AM-8PM
Saturday-Sunday: 9AM-8PM

**City MD W 146th**

3556 Broadway
New York, NY 10031
Tel: 212.271.4364

**Hours**

Monday - Friday: 9AM to 9PM
Saturday - Sunday: 9AM to 5PM

**Mt. Sinai Upper West Side**

638 Columbus Ave, at 91st Street
New York, NY 10024
Tel: 212.828.3250

**Hours**

Monday - Friday: 8:30am - 8:30pm
Saturday and Sunday: 9:00am - 5:00pm
Holidays: 9:00am - 3:00pm

**Northwell Health- Upper West Side**

2628 Broadway (at 100th Street)
New York, NY 10024
Tel: 212-897-1992

**Hours**

Monday - Friday: 8AM - 8PM
Saturday, Sunday & Holidays: 9AM - 5PM

**City MD Upper West Side**

2398 Broadway (@88th Street)
New York, NY 10024
Tel: 212.721.2111

**Hours**

Monday - Friday: 8AM - 10PM
Saturday & Sunday: 9AM - 9PM